Unitec Institute of Technology
TE WHARE WĀNANGA O WAIRAKA

Student Success

March 2026

DIrector Student Success
Annette Pitovao (1 FTE)

Student Support & Scholarships
- *Student Support (including Hardship)*
- *Student Advocacy*
- *Manaaki NZ Scholarships (International)*
- *Youth Guarantee*
- *Scholarships & Mentoring*
- *Formal Complaints*

Manager Student Support & Scholarships
Sophie Aleke Fa'avae (1)

Coordinator Student Support
Wilma Pinto (1)

Coordinator Student Support & Scholarships
Neha Lohia (1)

Student Advocate
Adam Nee (1)

Team Leader Student Support
Andrea Stills (0.8)

Student Support Advisors
Courteney Yanez (1)
Sophie Humphries (1)
Vacancy (1)

Lead NZ Scholarships & Youth Guarantee
Byron Iosia (1)

NZ Scholarships & Youth Guarantee Advisor
Duzan Avila (1)

Team Leader Scholarships & Mentoring
Helena Finau-Hakalo (1)

Scholarships & Mentoring Advisor
Nya Pitovao (0.8)

Te Puna Waiora Student Counselling and Wellbeing
- *Counselling*
- *Mental Health Support*
- *Learner Wellbeing*
- *Chaplaincy*

Team Leader Counselling & Mental Health
Estelle Lloyd (0.5)
Claire Bruce (0.5)

Coordinator Te Puna Waiora
Jochelee Punzalan (0.6)

Reception Te Puna Waiora
Sue Wallbank (1)

Learner Wellbeing Promoter
Mirabel Sygrove (1)

Counselling & Mental Health Team
Jasmine Khan (1)
Sonja Manson (1)
Rodney Greaves (0.6)
Claire Bruce (0.5)
Estelle Lloyd (0.5)
Attie Loots (0.5)
Vacancy (0.2)

Coordinating Chaplain
Ricky Waters (0.3)

Volunteer Chaplains
David Ko
Deborah Jong
Emily Chen
Hanli Liu
Janine Yuan
Jao Zang
Joel Patchett
Prasanna Nakkala
Sheikh Rafat Najm
Soo Yeon Chai
Vijay Trudi
Zibai Liu

International Success
- *International Student Advising*
- *Insurance*
- *Visa*
- *Refunds*
- *Homestay Visits*

Student Central
- *Frontline services- customer facing (prospective, graduating, alumni)*

Ask Me Information Desk
- *Frontline services- customer facing (prospective, graduating, alumni)*
- *Library support*

Manager Student Central
Jeffrey Wu (1)

Team Leader International Success
Melinda Jenkins (1)

Coordinator International Success
Scarlett Tully (1)

International Business Team (Insurance, Visa & Refunds)
Pranav Pota (1)
Rossana Reyes (1)
Joe Wang (1)

International Success Advisors
Grace Zhang (1)
Lubna Khan (1)
Lesley Hodgson (1)
Sajjad Naqvi (1)
Ana Maria Gonzales Lagares (1)
Kusal Pandey (Casual)
Vacancy (1)

Team Leader Student Central
Michelle Paki (1)

Student Central Advisor
Pa Tepairu Tere (1)
Todd Hopkins (1)
Yifei Cheng (1)
Ankita Oomen (1)
Zarina Caacbay (1)
Chris Moore (1)

Team Leader Ask Me Information Desk
Sara Wang (1)

Ask Me Information Team
Zara Pitovao (1)
Ruth Kikuchi (0.6)
Richard Erikson (0.3)
Mara Szekely (Casual)
Harrison Chambers (Casual)
Vacancy (1)

Learning Advisors
- *Academic Learning Advising*
- *PASS*
- *Hapai O*

Team Leader Learning Advisors
Jo Schwenke (1)

Coordinator Learning & Achievement
Gabriel Frederikse (1)

LCF Funded
Fixed Term Admin (0.5)
Hapai O Mentors x 11 (0.2)

Learning Advisor Team
Janet Tawaketini (1)
Hua Dai (1)
Cindy Wee (1)
Ruth Laing (1)
Margi Grey (0.3)
Richard Segedin (0.6)
Ruth Kikuchi (0.2)
Vacancy (1)

Access 4 Success
- *Disability Services*
- *Assistive Technology*
- *Sign Language Interpreting*

Team Leader Access4Success
Lele Talagi (1)

Coordinator Access4Success
Khushboo Kakkad (1)

Access Advisors
Ash Basnyat (1)
Beth McMahon (1)

Assistive Technology Advisor
Vacancy (1)

Notetakers and Interpreters
Interpreters X 1 (Casual)
Notetakers X 7 (Casual)
Notetakers X 4 (Vacancy)

Code of Practice for Pastoral Care
- *Code evidence tracking and compliance*

Coordinator Student Success & Lead Code of Practice
Jochelee Punzalan (0.4)

Student Events & Communications
- *Orientation & Pōwhiri*
- *Graduation*
- *Student Voice*
- *Student Events (including Clubs)*
- *Student Comms*
- *Student Marketing*
- *Unitec Student Council*
- *Class Representatives*
- *PAQC*

Manager Student Events & Communications
Ruth Marsters (1)

Coordinator Student Events & Comms
Kararina Taite (1)

Coordinator Student Voice
Christine Fusio (1)

Student President
Thao (Tiffany) Nguyen

Student Council

Student Vice-President
Claire Johnston
Waitākere Rep
Nikiah Rodriguez
Māori Rep
Beyonce Kahui
Pacific Rep
Natara Pimoe
International Rep
Methindu Liyanage
General Rep
Alandara Mahanama

Library
- *Library services*
- *Library systems*
- *Library resource acquisition + subscription/licenses management*
- *Research bank*
- *Subject Librarians*
- *Copyright compliance*

Manager Library
Anna Wheeler (1)

Resources Specialist Metadata
David Church (0.6)
Vacancy (0.2)

Resources Specialist Systems
Vacancy (0.8)

Resources Specialist Acquisitions
Stephen Brebner (1)
increased from 0.8 due to vacancy)

Resources Specialist Digital Initiatives
Vacancy (0.8)

Systems & Digital Initiatives Assistant
Rolani Moasegi (1)

Team Leader Library Services
Vacancy (1)

Library Services Assistant
Simon Bowyer (1)

Subject Librarian Team
Donna Salmon (1)
Laura Sawyer (1)
Adrian Jenkins (1)
Sana Saleem (1)
Vacancy (0.8)

Subject Librarian/ Acting Waitakere Campus Librarian
Dipti Vora (1)

Waitakere Library Team
Taj Schaaffhausen (1)
Geraldine Sidhu (0.8)
Vacancy (0.2)
Casual (0.2)