Student Success

August 2025

DIrector Student Success
Annette Pitovao (1 FTE)

Manager Student Support & Scholarships
Sophie Aleke Fa'avae (1)

Coordinator Student Support
Wilma Pinto (1)

Coordinator Student Support & Scholarships
Neha Lohia (1)

Student Advocate
Adam Nee (1)

Team Leader Student Support
Andrea Stills (0.8)

Student Support Advisors
Courteney Yanez (1)
Sophie Humphries (1)
Toa Te Wheoro (1)

Lead NZ Scholarships & Youth Guarantee
Byron Iosia (1)

NZ Scholarships & Youth Guarantee Advisor
Duzan Avila (1)

Team Leader Scholarships & Mentoring
Helena Finau-Hakalo (1)

Scholarships & Mentoring Advisor
Vacancy (1)

Team Leader Counselling & Mental Health
Estelle Lloyd (0.5)
Claire Bruce (0.5)

Coordinator Te Puna Waiora
Jochelee Punzalan (0.6)

Reception Te Puna Waiora
Sue Wallbank (1)

Learner Wellbeing Promoter
Mirabel Sygrove (1)

Counselling & Mental Health Team
Jasmine Khan (1)
Sonja Manson (1)
Rodney Greaves (0.6)
Claire Bruce (0.5)
Estelle Lloyd (0.5)
Attie Loots (0.5)
Sophie Chung (0.2)

Coordinating Chaplain
Ricky Waters (0.3)

Volunteer Chaplains
Deborah Jong
David Ko
Emily Chen
Sheikh Rafat Najm
Nora Amin
Zibai Liu
Soo Yeon Chai
Ching-Lan Chiang
Janine Yuan
Tao Zang
Hanli Liu
Joel Patchett

Coordinator Student Success & Lead Code of Practice
Jochelee Punzalan (0.4)

Manager Student Central
Jeffrey Wu (1)

Team Leader International Success
Melinda Jenkins (1)

Coordinator International Success
Melody Hao (1)

International Business Team (Insurance, Visa & Refunds)
Pranav Pota (1)
Rossana Reyes (1)
Joe Wang (1)

International Success Advisors
Grace Zhang (1)
Lubna Khan (1)
Nya Pitovao (1)
Lesley Hodgson (1)
Sajjad Naqvi (1)

Team Leader Student Central
Michelle Paki (1)

Student Central Advisor
Pa Tepairu Tere (1)
Todd Hopkins (1)
Yifei Cheng (1)
Ankita Oomen (1)
Zarina Caacbay (1)
Chris Moore (1)
Mia Crossan (Casual)
Angel Jose (Casual)

Team Leader AskMe information Desk
Sara Wang (1)

Ask Me Information Team
Hemant Patel (1)
Zara Pitovao (1)
Ruth Kikuchi (0.6)
Richard Erikson (0.3)
Mara Szekely (Casual)

Team Leader Learning Advisors
Jo Schwenke (1)

Coordinator Learning & Achievement
Gabriel Frederikse (1)

Learning Advisor Team
Janet Tawaketini (1)
Hua Dai (1)
Cindy Wee (1)
Ruth Laing (1)
Margi Grey (0.8)
Richard Segedin (0.6)
Ruth Kikuchi (0.2)
Vacancy (0.8)

Team Leader Access4Success
Lele Talagi (1)

Coordinator Access4Success
Khushboo Kakkad (1)

Access Advisors
Ash Basnyat (1)
Vacancy (1)

Assistive Technology Advisor
Taj Schaaffhausen (1)

Notetakers and Interpreters
Notetakers X 10 (Casual)
Interpreters X 1 (Casual)

Manager Student Events & Communications
Ruth Marsters (1)

Coordinator Student Events & Comms
Kararina Taite (1)

Coordinator Student Voice
Vacancy (1)

Student President
Muhammad Rayan Hassan

Student Council

Student Vice-President
Irene Wu
Waitākere Rep
Doyeon (Lily) Kim
Māori Rep
Vacancy
Pacific Rep
Natara Pimoe
International Rep
Daksh Karki
General Rep
Claire Johnston

Manager Library
Anna Wheeler (1)

Resources Specialist Metadata
David Church (0.6)
Vacancy (0.2)

Resources Specialist Systems
Vacancy (0.8)

Resources Specialist Acquisitions
Stephen Brebner (1)
increased from 0.8 due to vacancy)

Resources Specialist Digital Initiatives
Vacancy (0.8)

Systems & Digital Initiatives Assistant
Rolani Moasegi (1)

Team Leader Library Services
Vacancy (1)

Library Services Assistant
Simon Bowyer (1)

Subject Librarian Team
Donna Salmon (1)
Laura Sawyer (1)
Adrian Jenkins (1)
Sana Saleem (1)
Vacancy (0.8)

Subject Librarian/ Acting Waitakere Campus Librarian
Dipti Vora (1)

Waitakere Library Team
Geraldine Sidhu (0.8)
Vacancy (1.2)
Casual (0.2)