

# Business Integrations Manager – Tāmaki (MIT|Unitec)

## Kaupapa | Purpose

The Integrations Manager leads the alignment of business processes, applications, and end-to-end customer journeys across MIT and Unitec. This role sits within the Digital team and oversees integration efforts between business units, solution and information architecture, and project delivery squads. The Integrations Manager will guide the Business Analyst and collaborate with cross-functional teams to ensure seamless digital and operational integration.

**Reports to: General Manager –  
Operations – MIT & Unitec**

**Date:** July 2025

**Remuneration:** Band I, \$105,518 - \$131,897  
(Total Remuneration excluding KiwiSaver)



## Tō mātou tirohanga roa | Our vision

Whakairohia he toki, tāraia te anamata | Learning with purpose, creating our futures

## Tō Mātou Pūtake | Our purpose

Te Pūkenga, MIT|Unitec provides excellent and quality education opportunities that support learners, employers and communities gain the skills, knowledge, and capabilities Aotearoa needs now and for the future. Learners and their whānau are at the centre of all we do.

## Ā mātou tino whāinga mātauranga | Our educational priorities

**We have five educational priorities. They support us to meet our legislative requirements, and will guide our work over the next few years:**

- Ensure we meet our commitment and obligations under Te Tiriti o Waitangi
- Provide a relentless focus on learner outcomes and success, excellence in learning and teaching and providing quality assurance and research.
- Deliver on financial sustainability and performance by maximising enrolments, improving brand health and providing effective infrastructure and systems to support learners and staff.
- Foster a strong, consistent and positive culture and provide authentic, effective leadership. This is also done through effective management of key stakeholders and driving the successful implementation of strategic initiatives and projects.
- A focus on engaging with our people (staff and students) to deliver high performance across the organisations and demonstrating a commitment to promoting and strengthening wellbeing and safety across Tamaki.



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- Ngā mahi | Do
  - Lead integration strategy and execution across digital platforms and business processes.
  - Facilitate alignment between business needs and technical solutions, ensuring consistency across squads. Collaborate with solution and information architects to design scalable, efficient integration frameworks. Work with project teams to ensure integration milestones are met and blockers are resolved.
  - Support squads in mapping and improving customer journeys and application workflows.
  - Oversee the work of the Business Analysts, ensuring data and insights are effectively leveraged for integration success.
  - Engage with internal stakeholders to promote understanding and adoption of integrated systems.
  - Monitor performance metrics and continuously improve integration processes.
  - Support and develop a project plan for any integration solution projects ensuring alignment to the digital strategy.
  - Provide regular project governance reporting, outlining progress to plan, identification of risks and mitigations, progress to financial budgets.

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## Pūkenga | Have

Tertiary qualification in Information Systems, Business, or related field.

Proven experience in systems integration, digital transformation, or enterprise architecture. Strong leadership and stakeholder engagement skills.

Ability to translate business requirements into technical solutions.

Familiarity with agile delivery models and working in cross-functional squads. Experience working with data, analytics, and business intelligence tools.

Commitment to Te Tiriti o Waitangi practices and inclusive workplace values.

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## Ngā Hononga Mahi | Working relationships

### Functional Relationships

**Internal:** Academic, Learner Success, Digital, Finance, People and Culture, Marketing

**External:** Key project stakeholders, vendors, and integration partners

### Resource delegations and responsibilities:

Financial: n/a

People: Direct Reports: 3