Student Support and Scholarships Action Plan 2024

Unitec Priority	Student Success Priority	Action and Timing
Improve the success of all learners, achieving parity for Māori, Pacific and enhancing the success of Disabled learners and serving the educational needs of Tāmaki Makaurau	*Support and engage all learners to develop a range of relevant skills and connections that enable progression and wellbeing*	• *Cultivate effective working relationships with academic and support staff, whanau and the wider community to identify ākonga needs, and ensure awareness and accessibility of our (SS&S) services. Q1 - Q4* • *Focused support for priority ākonga (Maori, Pacific, Youth Guarantee and Disability) to assist learner parity and wellbeing. Q1-4*
Provide high quality learning, teaching and applied research to develop work-ready lifelong learners	*Provide effective Academic, Pastoral and Research support that is accessible and caters to the diverse academic and wellbeing needs of our learners*	• *Ensure our practices and service delivery are compliant with Code of Practice (newly merged version live 1 Jan 2022) Q1-4* • *Feedback sought from students, staff and wider community and captured within reporting and tracking to enable continuous improvement and capture service outcomes and contributions Q1-Q4*
Engage and inspire staff so they are proud to work at Unitec and are equipped with the capabilities to support quality learning	*Enhance team wellbeing and trust, together with professional and leadership competencies, in line with Te Noho Kotahitanga*	• *Embed a team culture of positive reinforcement, gratitude, flexibility, shared learning and openness; where connecting with others, and pursuing professional development & leadership opportunities are encouraged. Q1 – Q4* • *Encourage support across the Student Support and Scholarships teams during peak times and where resource is limited*
Build a financially sustainable organisation to invest in the future with an annual operating surplus	*Align, review and invest in best practices across the sector to sustain Student Success*	• *Ensure purposeful spending of 80AD budget towards akonga success and best practice investment. Q1-Q4* • *Be innovative, focus on efficiencies and make use of existing resources. Q1 – Q4*