

Infrastructure Operations Action Plan 2024

Manaakitia te Rito Priorities	Unitec Priorities	2024 Actions	2024 Targets
<p>Improve the success of all learners, progressing the goal of parity for Māori, Pacific and under 25s, enhancing the success of International learners and Disabled learners, and serving the educational needs of Tāmaki Makaurau</p> <p>RANGATIRATANGA Authority and Responsibility</p>	<p>Continue the implementation of our Manaakitia te Rito kaupapa including embedding our culture of ‘learners at the centre’ and progress towards Māori and Pacific and U25 parity achievement.</p> <p>Deepen and grow partnerships with community, industry, Te Pūkenga network, Iwi, and our Pacific communities</p>	<p>Partnering and Collaboration:</p> <ol style="list-style-type: none"> 1.We are the ‘eyes and ears’ of campus, with a robust quality assurance programme and culture of reporting and continuous improvement 2.Continued engagement with Nga Kaitiaki roopu, MHUD, and other key stakeholders during campus consolidation <p>Collaborate with MIT/Te Pūkenga to share best practice and ensure alignment with Tāmaki Makaurau approach and leverage Te Pūkenga opportunities as appropriate</p> <ol style="list-style-type: none"> 4.Partner with schools and support teams to deliver fit for purpose solutions in the agreed time frames delivering to key objectives of agreed high priority projects 	<ol style="list-style-type: none"> 1.Increase in positive staff & student feedback on facilities, decrease in reactive jobs, increase in internally raised proactive jobs 2.Participate, collaborate and lead (where required) in all relevant groups / workstreams 3.Positive feedback from key partners 4.Team effort delivery of moves and building activation for new/upgraded spaces
<p>Provide high quality learning, teaching and applied research to develop work-ready lifelong learners</p> <p>MAHI KOTAHITANGA Co-operation</p>	<p>High quality learning, teaching and research, including commitment to academic quality, embedded in our best practice culture</p> <p>Further develop the academic portfolio, in line Te Pūkenga’s national provision</p>	<p>Provide best practice delivery:</p> <ol style="list-style-type: none"> 1.Engage with all schools to investigate the impact of facilities on teaching and actions for improvement 2.Early and consistent engagement with stakeholders while delivering renewals, projects, and consolidation work 3.Collaborate with relevant teams for completion of facilities jobs & service levels. 4. Improved information/data storage and retrieval system for all FM systems and equipment 	<ol style="list-style-type: none"> 1.Action plan is developed and delivered for School engagement. 2.Improved space utilisation, increased consistency of communication and service levels 3. Implement Internal FM report cycle, SLAs and targets for completion. Updated SOPs 4. Improved engagement with Schools and positive feedback on service delivered 5. Improved AM (asset Management) system, and evidence of proactive use of the AM system
<p>Engage and inspire staff so they are proud to work at Unitec and are equipped with the capabilities to support quality learning</p> <p>WAKARITENGA Legitimacy</p>	<p>Ongoing development of staff capability</p> <p>Increase staff engagement</p>	<p>Lifting capability and engaging staff:</p> <ol style="list-style-type: none"> 1.Further enhance team culture that delivers on Unitec values 2.Increase team professional development options / attendance. Ensure wellbeing options and flexible work practices are accessible for all team members 3.Collaboration with MIT & Te Pūkenga transition initiatives ensuring all staff have awareness of key Te Pūkenga communications and upcoming milestones and activities. 	<ol style="list-style-type: none"> 1.Participation numbers and engagement results are improved 2.On time completion of ADEP plans and required badging. Ensure all ADEP plans are aligned to the Unitec action plan and that Development plans are in place. 3.Regular attendance and contribution at combined meetings. With MIT and Te Pūkenga to share knowledge and delivery. 4. Actively engaged in related training / improved FM services

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Build a financially sustainable organisation to invest in the future with an annual operating surplus KAITIAKITANGA Guardianship	Strategically identify growth opportunities in Tāmaki Makaurau	Financially Sustainable: 1. Develop asset management plan for 2024 -2027 2. 5 year Capital programme plan 2025-2030 in place 3. Ensure Infrastructure costs in line with revenue and continue to improve financial sustainability. 4. Review vendor contracts to our current metrics and usage. 5. Carpark strategy, planning and ongoing management 6. Asbestos management plan	1. Strategic Asset Management Plan developed 2024-2027 2. Capital programme plan 2022-2030 in place by June 3.Space utilisation improved 4.Property footprint consolidated 5. Opex spend within limits 6.Right size vendor contracts to our new footprint and review and create transition plans for support contracts where advised alignment or consolidation is required across the group 7.Carparking Policy constantly reviewed 8.Asbestos Management plan and training delivered by Aug. 2024 9. 80 % of planned capex project completed by 1 st week Dec., 2024
	Achieve manage opex and capex budget .		