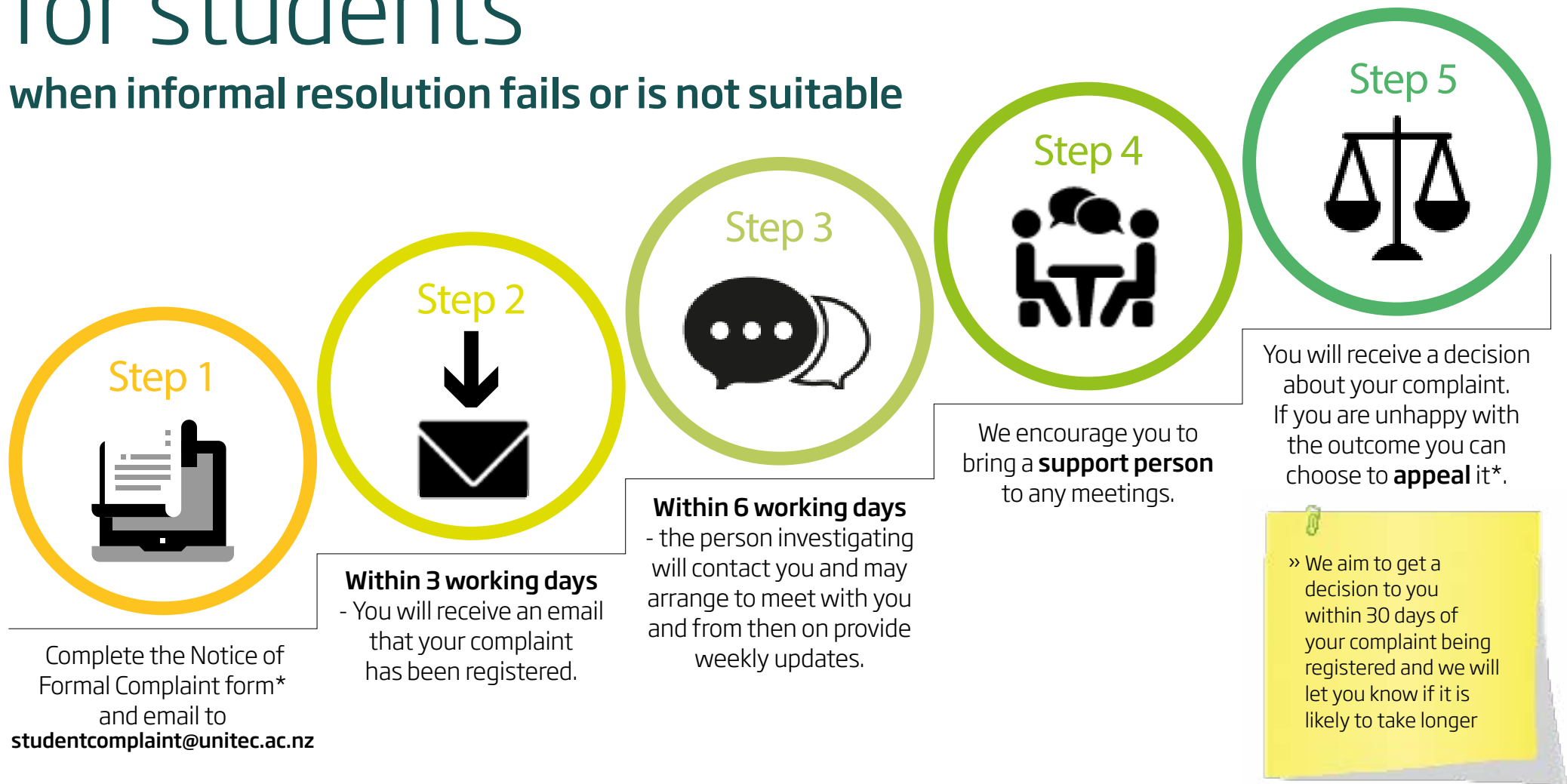


Formal Complaints Process for students

when informal resolution fails or is not suitable



*The form and more info are at unitec.ac.nz/complaints