Responding to Student Risk or Distress at Unitec

Version 1.0 July 2021

- **Is the student:**
- Threatening to harm themselves **now**?
- Violent or threatening others?
- Has self-harmed / hurt themselves?

Yes → IMMINENT RISK DANGER NOW

No →

- Expressing suicidal thoughts? Self harm? Thoughts of harming others?
- Very disoriented and out of touch with reality?
- Highly distressed, not calming down.

Yes → URGENT RISK DANGER PREDICTED

No → NON-CRITICAL NON-URGENT

- Warm referral to Te Puna Waiora
- **EMAIL** counselling@unitec.ac.nz

IMMINENT RISK DANGER NOW →

1. **CALL 111**
2. **CALL Security**

021610877 / 0800 109 590

IF YOU FEEL SAFE

- Stay with the student until help is physically present
- Inform a colleague and get immediate back-up

After Intervention →

IF IT'S NOT SAFE

- Keep a safe distance or take shelter
- Remove other students from the area

After Intervention →

- **EMAIL** line manager, Director Student Success and Te Puna Waiora Manager (briefly outline the incident, actions taken, student name and ID number)

URGENT RISK DANGER PREDICTED →

Out of hours

- **CALL** 1737 (Need to Talk) for advice
- Stay with the student until safe plan is in place
- Call Security if available 021 610 877

After Intervention →

During office hours

- **CALL** Te Puna Waiora for advice **TELL** them it's urgent **0800108510** If practical / safe, walk student down Duty Counsellor or Counselling Team Leader will advise
- Inform your manager/APM