

Te Puna Waiora Health & Counselling, & Multi-faith Chaplaincy

Action Plan 2022

Unitec Priority	Student Success Priority	Action and Timing
RANGATIRATANGA Improve the success of all learners, achieving parity for Māori, Pacific and under 25s by 2024, enhancing the success of International learners and Disabled learners, and serving the educational needs of Tāmaki Makaurau	<i>Support and engage all learners to develop a range of relevant skills and connections that raise learner outcomes, progression and wellbeing, while prioritising our Disability Strategy</i>	<ul style="list-style-type: none"> • Improve access and usage for priority groups • Ongoing support for students who test positive for Covid-19 • Including student voice in services whilst maintaining quality and professional standards • Increase Chaplaincy & Counselling presence at Waitakere • Develop spiritual wellbeing and safety resources • Making the most of opportunities to partner with Te Pukenga subsidiaries • Encourage staff to continue TNK workshops • Promote and offer immunization for MMR/Flu • Offer introduction to our services to new learners & staff • Ongoing patient surveys • Staff PD to upskill support to priority groups
MAHI KOTAHITANGA Provide high quality learning, teaching and applied research to develop work-ready lifelong learners	<i>Provide effective Academic, Pastoral and Research support that is accessible and caters to the diverse academic and wellbeing needs of our learners</i>	<ul style="list-style-type: none"> • Document the needs and journey of learners using our services • Offer a range of Wellbeing services which meet identified needs • Provide high quality healthcare including commitment to patient safety and service quality, demonstrating best practice • Continue to respond to identified needs arising from the Covid-19 pandemic, transition to Te Pukenga, increased Mental Health needs • PD to maintain high quality of clinical practice • Grow relationship with relevant Te Pukenga workstream
WAKARITENGA Engage and inspire staff so they are proud to work at Unitec and are equipped with the capabilities to support quality learning	<i>Enhance team wellbeing and trust together with professional and leadership competencies, and support the transition to Te Pūkenga with improved communication and increase staff engagement</i>	<ul style="list-style-type: none"> • Encourage and support all staff to undertake staff badges and other relevant PD • Continue with 'Engaging with Religious Diversity' workshops • Collaborate with other teams to provide workshops for students and staff development (Supporting Distressed Students) • Maintain regular staff team-building activities (karakia, lunches, dinners, birthdays – Online when needed) • Regular team meetings
KAITIAKITANGA Build a financially sustainable organisation to invest in the future with an annual operating surplus	<i>Align, review and invest in best practices across the sector to ensure our services are adaptable, sustainable and compliant</i>	<ul style="list-style-type: none"> • Advocate for & participate in discussions to ensure the continuity of current services under the Te Pukenga model • Effective management of appointment time (Attendance vs CXD/DNA) • Achieve budget by end of year • Continue to engage in the relocation of the Memorial Grove