Student Support and Scholarships Action Plan 2021

Unitec Priority	Team Priority	Action and Timing
Improve the success of all learners, achieving parity for Māori, Pacific and under 25s by 2022, enhancing international learner success and serving the educational needs of Tāmaki Makaurau	Support & engage all learners to develop a range of relevant skills and connections that enable progression and wellbeing	 Network internally with all Student Success teams, the wider Unitec community and external stakeholders to support all learners. Q1 – Q4. Focused support for priority learners to enable progression and wellbeing. Q1 – Q4 Ensure our practices and service delivery are compliant with Code of Practice (Domestic and International)
Provide high quality learning, teaching and applied research to develop work-ready lifelong learners	Provide effective Academic, Pastoral and Research Support that is accessible and caters to the diverse academic and wellbeing needs of our learners	 Develop and grow a network of partners to enable connection for current students to internal and external support services, to ensure mutual success. Q1 – Q4. Partnering with relevant support services to ensure we are more accessible to all learners success. Q1 – Q4. Prioritising student voice is captured and weaved into service improvement delivery. Q1 – Q4. Making sure we're raising awareness and ensuring more visibility of Student Support and Scholarships teams. Q1 - Q4.
Engage and inspire staff so they are proud to work at Unitec and are equipped with the capabilities to support quality learning	Enhance team wellbeing and trust, together with professional and leadership competencies, in line with Te Noho Kotahitanga	 Acknowledging team feedback and responding with opportunities that supports staff wellbeing and development. Q2 – Q4. Recognising exceptional performance and offer flexibility to staff when necessary. Q1 – Q4. Embed ADEP reviews quarterly. Q1 – Q4
Build a financially sustainable organisation to invest in the future with an annual operating surplus	Align, review and invest in best practices across the sector to sustain Student Success	 Maximise expenditure of 80AD budget towards student success and retention. Partner with others to ensure resources get utilised. Q1 – Q4.