

United New Zealand Limited

Meeting of Academic Committee

2 December 2020

Title	Chair's report – Te Poari Whai Kounga Quality Alignment Board
Provided by:	Simon Tries, Chair, Te Poari Whai Kounga
For:	APPROVAL

Recommendation

That Te Komiti Mātauranga receive this report, noting the amended approach to maintaining oversight of Unitec's academic Quality Assurance systems.

Purpose

The purpose of this paper is to report on Te Poari Whai Kounga's 10 March 2021 hui.

Commentary

Te Poari Whai Kounga conducted the following business:

- Considered the actions from the 2020 Self-assessment, including much discussion on:
 - How course survey response rates could be improved referred to Ako Ahimura
 - The extent to which outcomes from stakeholder engagement informs ongoing delivery of a programme (note a similar theme in Te Komiti Whakamana Hōtaka Hou Chair's report)
 - How best to identify and share good practice across the institute.
- Reviewed engagement with the Course Evaluation and Planning process. It was noted that many reports had not yet been completed (for 2020 semester 2) and that a deadline of 23 April was set and will be communicated to Schools. The changes to the CEP for 2021 were also noted as being highly complementary. The value of the reports to those external to the course/programme (i.e., Support Teams) was also noted.
- Reviewed and input into the scope for the review of the Graduate Survey (already underway). There was significant discussion around broadening the metrics used to measure the the value of a United graduate/qualification.
- Reviewed a revised approach to the oversight of key Quality Assurance systems, which rate programmes on multiple factors in relation to the process and outcomes for that programme's engagement with, and outcomes from, the particular QA system.
- Reviewed individual programmes' ratings for each QA system noting that:
 - Consistency Review outcomes were very positive on the whole, with great feedback from NZQA
 - Programme Reviews as a system was not operating as it should with many programmes being rated "Poor". The Chair will require a plan from each Head of School to address the concerns where a programme is rated "Poor"
 - Monitoring was generally Good with most programmes well prepared. There have not been any outcomes for 2021 to date
 - Programme Closure a verbal update was provided. A review of the approach to this mahi is currently underway.
- PAQC Chairs' reports were received from ten of the 18 Chairs. The Committee considered the Thematic report provided by Te Korowai Kahurangi, which noted the reports were



generally positive with PAQC Chairs generally considering their committees more effective than previously. A number of matters were escalated by the Chairs for consideration by QAB, including: on a PAQC's authority and responsibility particularly in relation to management, concerns around the Learner Outreach Project and whether it was continuing or not (they saw significant value in this mahi), and a request for training for new members, specifically on QA matters. Responses to these matters will be overseen by the QAB. The outstanding reports are expected to be considered at the next hui of the QAB.

- Academic Risk: No report was available as insufficient Risk Registers had been updated therefore impacting on the validity of the institutional view. The Chair will be writing to the relevant APMs to re-clarify expectations. An update on the review of the Academic Programme Risk management system was also provided.
- Consideration of a report on Unitec Managed Apprenticeships, the mahi underway to comprehensively understand the issues and the progress being made to address known issues.

Attachments

PAQC Chairs Reports - Thematic report for QAB