

Infrastructure Operations Action Plan 2021

	Unitec Priority	Team Priority	2021 Actions	2021 Measures
RANGATIRATANGA Authority & Responsibility	Improve the success of all learners, achieving parity for Māori, Pacific and under 25s by 2022, enhancing international learner success and serving the educational needs of Tāmaki Makaurau	Build strong partnering relationships across Unitec and Tāmaki Makaurau with a focus on learners and staff needs.	<ol style="list-style-type: none"> 1. We are the 'eyes and ears' of campus, with a robust quality assurance programme and culture of reporting and continuous improvement 2. Continued engagement with Nga Kaitiaki roopu and other key stakeholders during campus consolidation 3. Collaborate with MIT to share best practice and ensure alignment with Tāmaki Makaurau approach and leverage Te Pūkenga opportunities as appropriate 	<ol style="list-style-type: none"> 1. Increase in student NPS (facilities), decrease in reactive jobs, increase in internally raised proactive jobs 2. Participate, collaborate and lead (where required) in all relevant groups / workstreams 3. Positive feedback from key partners
MAHI KOTAHITANGA Co-operation	Provide high quality learning, teaching and applied research to develop work-ready lifelong learners	Best practice delivery to contribute toward a culture of excellence.	<ol style="list-style-type: none"> 1. Engage with all schools to investigate the impact of facilities on NPS scores, and action for improvement 2. Early and consistent engagement with stakeholders while delivering renewals, project and consolidation work 3. Collaborate with relevant teams to resource all areas to the right standard / service levels and increase space use 	<ol style="list-style-type: none"> 1. Action plan is developed and delivered, increase in student NPS 2. Projects, renewals and consolidation works are delivered IFOTIS 3. Improved space use, increased consistency of service levels
WAKARITENGA Legitimacy	Engage and inspire staff so they are proud to work at Unitec and are equipped with the capabilities to support quality learning	Engage and inspire staff so they are proud to work at Unitec and are equipped with the capability to support quality learning.	<ol style="list-style-type: none"> 1. Further enhance team culture that delivers on Unitec values 2. Increase team professional development options / attendance 3. Ensure wellbeing options and flexible work practices are accessible for all team members 	<ol style="list-style-type: none"> 1. Staff survey results are maintained or improved in relevant sections 2. Staff survey results are maintained or improved in relevant sections 3. Participation numbers, staff survey results are maintained or improved in relevant sections
KAITIAKITANGA Guardianship	Build a financially sustainable organisation to invest in the future with an annual operating surplus	Develop an enterprising mind-set of financial sustainability, looking for opportunities constantly	<ol style="list-style-type: none"> 1. Invest in 'fit for purpose' infrastructure delivered through campus consolidation and renewals, taking a long term view of whole of life asset cost 2. Fully embed the asset management plan, and deliver renewals and projects to support this 3. Deliver report, develop plan, gain agreement, manage works associated with services and utilities independence, 	<ol style="list-style-type: none"> 1. Average condition ratings are increased across all asset categories 2. Projects, renewals and consolidation works are delivered IFOTIS. Asset condition improves 3. Clear roadmap for services / utilities is delivered, agreed works delivered IFOTIS