## CONFIRM YOUR NEXT COURSES AND RE-ENROL

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Confirm your courses and re-enrol virtual drop-in session		
Date:	10 December 2020	
Time:	3:30pm - 6:30pm	
Location:	Zoom (via Prosple site)	

## **Zoom room structure**

- There is to be one Zoom room per School with exceptions for specific disciplines.
- Each room will have an assigned host from each School who can answer an array of questions related to the programmes offered by your School.
- The academics with programme specific knowledge necessary for re-enrolment will be in a breakout room within the School room along with enrolment specialists to help navigate the learner to re-enrol.
- The host will assign our attending learners to the relevant breakout room when the room

is next available. Host: - answer general questions - manage queue assign learners to (relevant) breakout room Academic Staff and Enrolment Academic Staff and Enrolment Specialist Specialist - one learner at a time to hold - one learner at a time to hold private conversations related private conversations related to re-enrolment to re-enrolment

## **Required Details**

Please provide the name of the School host by close of business on Wednesday 2 **December.** Please note that you may have less or more than three attending staff to sit in breakout rooms. There will be an enrolment specialist who will be available for each School according to their specialisation.

Name of host	
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Name of attending staff 1	
Name of attending staff 2	
Name of attending staff 3	

The host will be communicated with directly by Prosple – the same company that hosted our Virtual Open Day. I will provide further details regarding the specific knowledge related to all of the tasks neccesary to fulfil this function.

This event was devised as a means to make accessible academic and enrolment staff to help our learners re-enrol. As you all know, most learners can re-enrol themselves online but this is more for those who require extra help and have questions outside the scope of the standard online process.

Should you have any questions or require any clarification, please do not hesitate to contact:

Paul Hays

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