

To	Te Poari Mātauranga Academic Committee	From	Helen Vea, Student President Annette Pitovao, Director Student Success
Title	2020 Year End Report from Student Voice and Student Success	Date	2020/12/02

Recommendation

That Te Poari Mātauranga Academic Committee receive the paper 2020 Year End Report.

Purpose

To report to Te Poari Mātauranga Academic Committee current matters underway in order to ensure shared awareness of updates from Student Voice and Student Success perspectives. Essentially provide a governance status report update.


Background

In 2019, Academic Board (as known then) requested a more formal update in order to minute and document ongoing status reports against key actions. This included Student Voice and Student Success, which connects across all Priority Groups of learners.

Key Updates

Student Voice via Unitec Student Council

1	Student Reps presentation to APMs as updates.	<i>USC 2021 to complete next year</i>
2	USUB external funding for Student Rep/Student Voice support role.	Completed
3	Student Training Feedback - Overall good. Concerns about the new cases, Students wanting discount of fees, Lack of communication from Academic Staff to Students, Universal Impairment Performance approach to be adopted at Unitec, There is different information shared to Mt Albert and Waitākere students, Students wanting to have Courageous Conversations sessions following what is happening in USA with the BLM movement and how Students can look after themselves during these uncertain times, Students not wanting to use the Power App and Unitec adopting the Universal Impairment Performance like the Unis.	Completed

4	TPA Pacific National Student Voice meeting regularly to discuss/dispatch support for Pacific Students across NZ. Hon Aupito Tofae Su'a William Sio, the Minister of Pacific Peoples attended Pacific National Leaders meeting.	Completed
5	ITP Student Leaders working together to support Students. Creating the Strategy for Student Voice – NZIST.	Completed
6	Working with SJS to deliver on Student employment needs during this pandemic.	Ongoing
7	NZUSA lobbying the Government for a supportive package that does not put Students into further debt and is accessible for all Students.	Completed HAFL was the result of NZUSA lobbying
8	HAFL & TAFL working group	Completed
9	Applying for funding from the USUB Trust to support Student Hardship for all Unitec Students. Eligible for all Unitec Students.	Completed HAFL Funding veto
10	MIT Student Council meeting with USC. Sharing best practice. Building stronger Student Voice structure within our subsidiaries.	Ongoing
11	Completed Student Voice panel for EER Session.	Completed
12	<p>Our current International Student Rep Shantanu Birthare – Organised and hosted Diwali for our Students and Staff.</p> 	Completed

13	<p>USC 2021 Elections completed. Next year's USC are: Aroha Dykes - Student President, Destiny Povey - Vice President, Irene Farnham - Māori Rep, Harshil Patel - International Rep, Kalisha Moore - Waitākere Rep and Jecheala Masae - General Rep. The Pacific Rep role is vacant, USC 2021 will need to co-opt a Pacific Student early next year.</p> <p>Handover from current USC members to USC 2021 members is ongoing as 2020 closes.</p>	Ongoing
14	<p>Attended the ITP Summit in Wellington. Merran and I presented to Student Leaders, CE and GM across New Zealand about the partnership between Students and Staff. I was a panelist for two discussions - What Student Voice could look like for Te Pūkenga and how we (Student Leaders) can work with staff to ensure Student Representation throughout the Subsidiaries are supported and valued.</p>	Completed
15	<p>USC alongside NZUSA has Established working relationship with MOE/TEU/TEC/AKO AOTEAROA to support Student Leaders forums and events.</p>	Ongoing
16	<p>Attended the 10th Anniversary of Tauria Pasifika National Student Association in Wellington. Pasifika Student Leaders forum - engaging with Government organisations to support our upcoming initiatives and to involve Pasifika Students in decision making. Working in partnership with Te Mana Ākonga - the Māori National Student Association to support existing and newly formed Māori Associations across Aotearoa.</p>	Completed
17	<p>Attended Student Job Search AGM - made changes to the organisation to make it accessible for the Students of today. Changes are: Removed the individual fee that is a barrier to Students having access to SJS, Removed the repetitive administration process for Students and Employers, changed the constitution to allow SJS to work more closely with Students and their Institute's to provide an accessible service.</p>	Ongoing
18	<p>Student Reps have received USUB Trust funded Unitec "U" T-shirts - because of the pandemic our shipping was late. Student Rep printed T-shirts to raise visibility of our Student Reps and also to thank Reps for supporting our students. Completed.</p>	Completed
19	<p>SANITI Student Associations hosted ITP Student Leaders to discuss the value of being an Association in the Te Pūkenga environment.</p>	Completed

Student Success

A	Learner Outreach Project. Themes document submitted and approved last month	Completed
B	Incident Management Team COVID-19 contribution. Te Puna Waioira medical services have been a key support structure. Contribution to Q1 Paper submitted to ELT for visibility	Completed
C	Transfer of Student Central staffing and operations from Concentrix to Student Success	Completed
D	IER Student Voice partnering with Student Council leadership	Completed
E	Student NPS (May) overall positive improvements with increase to 19 compared to 8 same time in 2019 and 12 in Sem 2, 2019	Completed
F	Accommodation Reporting to the Minister via TEC	Completed
G	Code of Practice (International and Domestic) checkpoints achieved – 2020 Attestation sign off	Completed
H	He Taura Learner Success Journey at Unitec New Zealand Ltd. Overall Student Success Retention Strategy.	Completed
I	March Autumn and Sept Spring Graduation events cancelled due to COVID-19. Reset planning underway for 2021 to also acknowledge graduates from 2020.	In progress
J	Technology Access Funding for Learners (TAFL) digital needs – final report pending	In progress
K	Hardship Access Funding for Learners (HAFL) deployment – final report pending	In progress

Priority Group Student Success realignment

Māori Student Success: Māori Learning Advisors (3FTE) were realigned to report to Director Māori Success from 2nd June 2020.

Pacific Student Success: Pacific Learning Advisors (3FTE) were realigned to report to Director Pacific Success from 2nd June 2020.

International Student Success absorbed into Student Success under International Student Support on Monday 31st August 2020.