

Applied Business Action Plan 2020

Unitec Priority	Team Priority	Action and Timing
Improve the success of all learners, achieving parity for Māori, Pacific and under 25s by 2022, enhancing international learner success and serving the educational needs of West, Central and North Auckland communities	We provide academic and pastoral care to our learners - underpinned by manaakitanga	• Engage with, deliver, review and reflect on various Student Success/ Priority Group Strategies. • Deliver I See Me initiatives, including the Student Outreach tracking and monitoring programme • Improve Student Satisfaction (NPS) – Unitec, and per School • Ensure quality support, teaching and learning across School
Provide high quality learning, teaching and applied research to develop work-ready lifelong learners and return to Category One status	Apply self-assessment to sustain continuous improvement, and achieve excellence in educational performance	• Progress to Cat 1. Identify and implement relevant AQAP plan actions, to embed strong, sustainable academic quality processes and procedures • Share 'academic quality' best practice across the schools • SCC and QCR targets – Unitec and per School/ per Programme • Research traffic lights – achieve research targets • Review teaching practices and teacher capability in all programmes

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Engage and inspire staff so they are proud to work at Unitec and are equipped with the capabilities to support quality learning	Collectively empower staff to enhance knowledge, careers and skills – and value our achievements	• Values-led culture. Develop a culture of accountability, respect and innovation via Te Noho Kotahitanga. Promote kanohi o te kanohi interpersonal relationships and well-being of staff • Clear expectations of staff via shared understanding of policies and procedures, health and safety, and Code of Conduct • Share best practice. Celebrate success. Whole of organisation approach to PD • 100% ADEP plans for all staff. Focus on quality, performance-outcomes, and timeliness. Staff undertake TNK workshops • Increase in staff engagement – Unitec 80% +, plus in Schools
Build a financially sustainable organisation to invest in the future with an operating surplus by 2022	Through partnership, provide adaptive, future-focused programmes that meet the needs of community, industry and key stakeholders	• Review academic portfolio strategy • Operate within budget. Ensure costs are in line with revenue. Respect Unitec assets • Partner with operations, enrolments, and marketing to maximise awareness, applications, conversion, and EFTs • Graduate and employer surveys – responsiveness to industry and community feedback and insight. Maintain, develop industry relationships • Engage with RoVE • Develop and Build links with Industry • Deliver market relevant programmes • Understand qualification relevance • Financially sustainable School