

<b>To</b>	Academic Board	<b>From</b>	Helen Vea, Student President Annette Pitovao, Director Student Success
<b>Title</b>	March 2020 updates	<b>Date</b>	2020 / 03 / 31

## Recommendation

That Academic Board receive the paper March 2020 updates.

## Purpose

To report to Academic Board current matters that are in progress or have been recently completed in order to ensure shared awareness of updates from Student Voice and Student Success perspectives. Essentially provide a governance status report update.

## Background

In 2019, Academic Board requested a more formal update in order to minute and document ongoing status reports against key actions. This included Student Voice and Student Success, which connects across all Priority Groups of learners.

## Key Updates

### Student Voice

1.	New Vice President role appointment. Contract signed and started. New VP is Mereana Kiore who was the Māori Student Rep in 2019.	Status: Completed
2.	New USC space in Te Puna completed and team have moved in and settling into new space.	Status: Completed
3.	Student Reps presentation to APMs and training of Student Reps.	Status: In progress
4.	USUB external funding for additional Student Rep support role.	Status: In progress
5.	Working with Student Leaders across the ITP sector to create what “ <i>Student Voice</i> ” will look like under NZIST.	Status: In progress
6.	Being added to the Incident Management Team (IMT)	Status: In progress
7.	ITP Student Leaders working together to support students across NZ ie. sharing of information.	Status: In progress
8.	Working with Student Job Search to support our students.	Status: In progress
9.	Working with StudyLink to access next year’s course-related costs to pay for devices.	Status: In progress

## Student Success

A	Learner Outreach Project. Detailed paper to be presented in April.	Status: In progress
B	Outbound Calling Re-enrolment Push. Detailed paper to be presented in April.	Status: Completed
C	He Taura Learner Success Journey at Unitec New Zealand Ltd.	Status: In progress
D	Incident Management Team COVID-19 contribution. Te Puna Waioira medical services are a key support structure.	Status: In progress
E	Changes to structure with Student Success organisational alignment.	Status: In progress
F	Transfer of Student Central staffing and operations from Concentrix to Student Success.	Status: In progress
G	March Autumn Graduation event cancelled due to COVID-19, postponed to Sept Spring Graduation.	Status: Completed
H	Under 25's specific – Youth Guarantee update	Status: Completed

Youth Guarantee continues to strengthen. All places are full and we have tendered for more.

13	NZ Cert Study & Career Preparation (Level 3)	Māori = 5 and Pacific = 2
5	NZ Cert Automotive Engineering (Level 3)	No Māori or Pacific
1	NZ Cert Mechanical Engineering (Level 3)	Māori = 1
19	TOTAL	Māori = 6 and Pacific = 2

Attendance tracking at an average of 75% with a high number accessing Counselling, Learning Development and Access 4 Success Disability Support.