



memo

To Poari Mātauranga | Academic Board
Ako Ahimura Committee
Te Poari Iho | Quality Alignment Board Date 25/03/2020

From Tracy Chapman
Director – International Success

Subject Priority Group Director Report

Highlights/Achievements

- Work with IMT (Incident Management team), support teams and schools on retention of semester 1 International cohort impacted by travel restrictions – 50% Chinese cohort were offshore at the time of the travel ban. With the right support from schools and the support teams this was reduced to 30% as students made other travel arrangements to New Zealand to continue their studies. The support teams continue to work with students
- Continuing to work on implementing the 4 success strategy priority actions
 - Implement learner advisor led study groups for internationals
 - Proposal to scale up Construction English for specific purposes course to other programmes with high international numbers
 - Implementing working group on Student progression monitoring – opportunities to improve student journey with line of sight to qualification completion.
 - Staff & student mentoring group – MOE funded project to bring staff members from other ITPs to co-develop a peer-mentoring model - Mid April start

Updates from International Success Strategy

Priority Action	Required Action	Partner	Outcomes/Targets	% Complete overall
Priority 1. To ensure students feel supported and valued.	1.1.1 Continue to develop International NEST pages outlining Services, Support & strategies	N/A	All Information Updated NEST International pages incl. Strategy, Action Plan, Events, Student stories, Mentoring groups, Cultural experiences	64%
	1.2.1 Continue to develop networking & mentoring opportunities for Staff and students	India Connect Mentoring group	Confirmation of mentoring workshop schedule and group activated for 2020	
	1.2.3 Continue to build Student relationships and stories	Marketing	Student journey to Unitec and next steps posted to NEST - improved staff understanding of student story	
	1.2.5 Continue to provide events that engage students in life in Auckland	External org	Improved job skills programme for completing internationals	

	1.3.1 Continue to work with schools to improve the students academic experience through active monitoring of student programme progression	Schools	Initiate student progression programme for International partnership students	
	2.3.1 Ensure annual plan is submitted for approval	N/A	Approved 2020 action plan	
Priority 2. To ensure students expectations of future success are delivered by the institute	2.1.4 Analyse programme priority matrix to identify reasons that students do not complete and use as action points for improvement	Schools, Ops team, support team	Achieve EPI targets 2019 – 2022 based on institutional targets	63%
	2.4.1 Define questionnaire and input into Ethics approval	Research office, PG Directors	Complete research on International student qualification completions	
Priority 3. To ensure all staff are qualified, capable and culturally engaged	3.6.1 Work closely with Learning & Development team to coordinate ICOP workshops	Learning & Development	Partnering with all teams to ensure 100% staff have knowledge of the Code of Practice	81%
Priority 4. To promote Institutional Internationalisation	4.5.1 Partner with marketing & UPC	Unitec Pathway College & Marketing	Confirmed partnering with high school to share in Noho Marae experience	38%

Exceptions

Below are exceptions from previous reports and assigned to committees.

Report Month	Action	Notes	Committee
N/A			

Items Linked

[International Success Strategy & Ops Plan](#)