Appendix B Academic Complaint Decision Tree

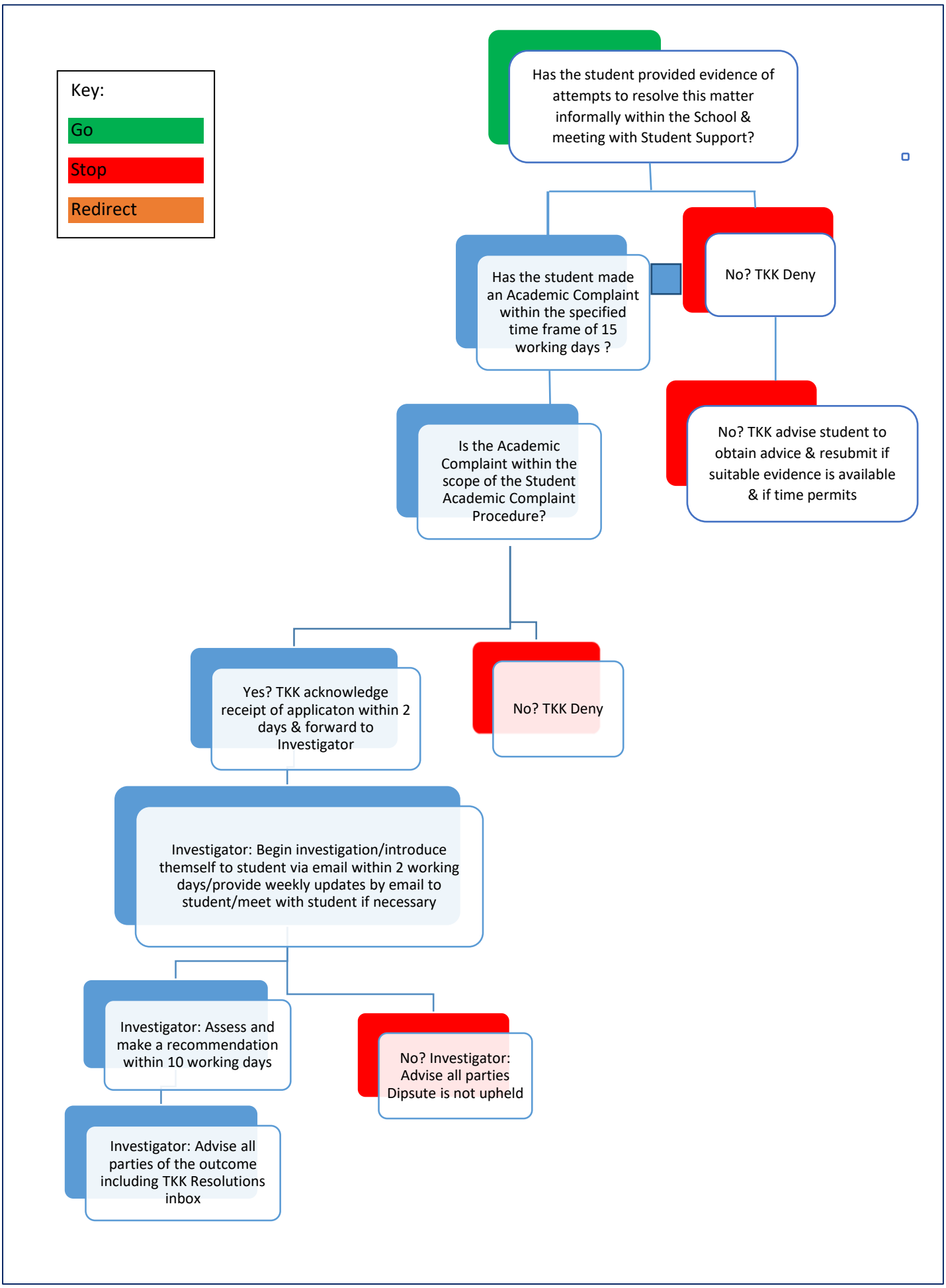

Figure 1 Academic Complaint Decision Tree