

Investigators should use the options below to guide recommendations to teaching staff, Schools and the Institute as a result of an Academic Grievance Investigation process.

## **Grievance Upheld**

Recommendations for the Student:

- A re-sit or re-submission
- Allow SAC
- Substitution of a higher grade
- Extension of a deadline
- Escalate to an Appeal Hearing
- Deferral
- Recommend a review of the decision – state grounds for this
- Uphold original decision

Recommendations for the School/Institute:

- Review of assessment tool, process or outcome
- Review of Policy, Procedure, Regulations
- Continuous improvement action for course/programme, specific Unitec department or the Institute as a whole

Complete the 'Academic Grievance Investigation Outcome Template' stating the reasons why it has been upheld, and send to the student with cc [resolutions@unitec.ac.nz](mailto:resolutions@unitec.ac.nz) and all stakeholders

## **Grievance Not upheld**

Complete the 'Academic Grievance Investigation Outcome Template' stating the reasons why it has not been upheld, and send to the student with cc [resolutions@unitec.ac.nz](mailto:resolutions@unitec.ac.nz) and all stakeholders