

# Team Diamond 2019 Our Purpose and Priorities

#### Success of all students, with a focus on priority groups

Understand our customers and, through partnerships with Academic staff and support services, ensure we meet customer expectations and enable them to achieve meaningful outcomes

## A financially sustainable business to invest in the future

A focus on managing procurement, operational costs and resources to maximise efficiencies in the delivery of programs

Led by the principles of Te Noho Kotahitanga, we create a nurturing and supportive environment that enables student success

### Develop work-ready graduates and lifelong learners

Resources are fit for purpose and correctly maintained.
Safe, compliant equipment is available and ready to fulfil teaching requirements.
Processes allow equipment and consumables to be requested, accessed and accounted for.

#### Engaged and inspired staff, equipped with the capabilities to support best learning

Monitor our competency and capacity to deliver high-level support across Schools.

Continue to develop and foster communication with stakeholder groups