

International Success

Success & Retention Action Plan 2019 – Key Actions to Achieve Priorities

Unitec Priorities	Team Priority	Action and Timeline	Partner	Timeline
Success of all students, with a focus on priority groups (Māori, Pacific, Under 25, International) and the communities we serve (West, Central & North Auckland)	Students feel supported, valued and we are committed to ensuring their success	Redevelop pre-departure to orientation to MIDWAY to graduation information to ensure all information is included and delivered to new students	Marketing	May-19
		Work with IMS to request work around for new applicants to complete emergency contact details through student portal as not included in application form and is a requirement of COP	IMS	Jun-19
		Redevelop orientation to ensure all outcomes required as a minimum are included with improved delivery to students	Student Success	May-19
		Develop Academic Excellence scholarships to aid economic wellbeing and Increase student motivation for excellence	Student success	Mar-19
		Schedule CHECK IN sessions/repeat orientation sessions for students in the first 1/2 of the semester to ensure students have all they need to enable best learning practices	DIS	Mar-19
		Communicate regularly using newsletter to ensure flow of information is accurate and up-to-date.	DIS	Mar-19
		Use appropriate communication platform to ensure students are getting the meStudent Successages	DIS & Student success	Apr-19
		Use student connectors to improve connection between students and staff	Student success	May-19
		Work with marketing on an updated Pre-departure handbook and investigate translating into students first languages	Marketing	Jun-19

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Quality learning, teaching and applied research to develop work-ready graduates and lifelong learners	Advocate for curriculum internationalisation to better understand what quality employability outcomes mean for international students	Encourage visits from partner institutions to Unitec and include staff outside of leadership and marketing	Marketing	2020
		Look for opportunities for teachers and support staff to visit partner institutions	Marketing & Schools	2020
		Meet with TPA to discuss how to incorporate international teaching methodologies into PD for staff	Te Puna Ako	Jul-19
		Develop and deliver cultural awareness sessions to all staff utilising staff with this experience	DIS	Apr-19
		Develop and deliver specific culture and language training	DIS	2020
		Work with Learning & Development to ensure new staff inductions include cultural awareness sessions and that staff are capable and genuinely interested in teaching	Learning & Development	Jul-19
		Establish Academic risk registers for each school to track and monitor students identified as "At Risk" with link to ADL services and pastoral care services	Schools	Jul-19
		Collate cultural awareness session information into online resource	DIS	2020
Engaged and inspired staff, equipped with the capabilities to support and deliver best learning	Provide support to all staff to better understand international students capabilities, cultural differences and expectations of their experience in New Zealand	Work with Ako Ahimura to develop courses on Western styles of teaching for international students	Committees	2020
		Use PAQC to reinforce and encourage collaborative work between domestic and international students	Committees	2020
		Encourage domestic students to utilise the Study abroad opportunities available through our partner institutes	Student success	2020
		Partner with Learning & Development to provide teaching staff professional development opportunities to learn how to facilitate effective collaborative learning between domestic and international students.	Learning & Development	2020
		Partner with teams to arrange a "Study & Stay" on our Unitec Marae - open to international students and international support staff	Student success & Marae team	Jun-19

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Engaged and inspired staff, equipped with the capabilities to support and deliver best learning	Provide support to all staff to better understand international students capabilities, cultural differences and expectations of their experience in New Zealand	100% staff Code of Practice awareness training completed	DIS & Te Korowai kahurangi	Sep-19
		Develop Code Demonstrating Badge for all staff - available through TPA	DIS & Te Puna Ako	Apr-19
		Use the cultural awareness sessions to emphasis the Code and the drive to move from compliance to excellence for all teams	DIS	May-19
		Work with Te Korowai Kahurangi on Code dashboard to provide visibility to all areas of progress towards 100% engagement	DIS & Te Korowai kahurangi	Jul-19
		Arrange self-review workshops by team/school to ensure Code outcomes move from compliance to excellence	DIS & Te Korowai kahurangi	May-19
A financially sustainable business to invest in the future	Managing to budget and proactively support growth opportunities	Work with decision support team on determining the criteria for International student enrolment	DIS & Commercial services	Jul-19
		Work with UPC on implementation of recruitment based on criteria set by Decision Support	DIS & UPC	Aug-19