



Infrastructure Ops Action Plan 2019

Key Actions to Achieve Priorities

Unitec Priority	Team Priority	Action and Timing	Responsibility	Timing
Success of all students, with a focus on priority groups (Māori, Pacific, Under 25, International) and the communities we serve (West, Central & North Auckland)	<i>We engage closely with priority groups to not only deliver to their needs but to actively deliver innovation</i>	<ul style="list-style-type: none"> <i>Understanding the needs of our campus through clear and effective engagement, communication and collaboration</i> <i>Delivering a Quality Assurance process that supports our asset management strategy</i> <i>Having robust processes around job management that has a fast and professional turn around of service requests</i> <i>Improve the current state of campus, with perceptible results</i> 	<ul style="list-style-type: none"> <i>Wider Team, lead by Nick Hanvey</i> <i>Wider Team lead by Nick Hanvey</i> <i>Clint Hill – lead</i> <i>Nick Hanvey</i> <i>Clint Hill</i> 	<ul style="list-style-type: none"> <i>Q2</i> <i>Q3</i> <i>Q3</i> <i>Q4</i>
Quality learning, teaching and applied research to develop work-ready graduates and lifelong learners	<i>We provide assets and spaces that enable quality learning environments</i>	<ul style="list-style-type: none"> <i>Have effective and efficient use of space across the campus</i> <i>Resource all areas to the right standard, and to agreed service levels</i> <i>Have positive interactions with our stakeholders, build credibility and have spaces that are clean, comfortable, consistent, well equipped and fit for purpose</i> 	<ul style="list-style-type: none"> <i>Nick Hanvey</i> <i>Nick Hanvey</i> <i>Nick Hanvey / Clint Hill</i> <i>Nick Hanvey</i> 	<ul style="list-style-type: none"> <i>Q3</i> <i>Q3</i> <i>Q3</i> <i>Q4</i>
Engaged and inspired staff, equipped with the capabilities to support and deliver best learning	<i>We attract, train and retain the right people who live and breathe the Unitec values</i>	<ul style="list-style-type: none"> <i>Developing all staff in line with ADEPs and identified needs</i> <i>Develop a team culture that delivers on Unitec values</i> <i>Engage with our contractors and suppliers to deliver smart procurement, and a sustainable supply chain that has more capacity, capability and reliability</i> <i>Have honest conversations with integrity</i> 	<ul style="list-style-type: none"> <i>All Infrastructure Operations Managers</i> <i>Nick Hanvey</i> <i>Nick Hanvey / Clint Hill Lead</i> <i>Wider Infrastructure Ops Team</i> 	<ul style="list-style-type: none"> <i>Q1</i> <i>Q4</i> <i>Q3</i> <i>Q4 embedded</i>
A financially sustainable business to invest in the future	<i>We take a smart and sustainable approach to Infrastructure investment</i>	<ul style="list-style-type: none"> <i>Invest in 'fit for purpose' infrastructure taking a long term view of ongoing cost</i> <i>Increase commercial acumen across the team</i> <i>Move to a proactive rather than reactive approach to works across campus, with scheduled work programmes and agreed renewals</i> 	<ul style="list-style-type: none"> <i>Nick Hanvey</i> <i>Nick Hanvey</i> <i>Nick Hanvey</i> 	<ul style="list-style-type: none"> <i>Q4</i> <i>Q4</i> <i>Q4</i>