



Copy Centre Action Plan 2019

Key Actions to Achieve Priorities

Unitec Priority	People Team Priority	Inwards Goods Team Actions	Responsibilities	Timing
Success of all students, with a focus on priority groups (Māori, Pacific, Under 25, International) and the communities we serve (West, Central & North Auckland)	<i>Build strong partnering relationships across Unitec with a focus on students and empowering staff</i>	<ul style="list-style-type: none"> Regular engagement with Schools to ensure accurate needs for service are understood Key stakeholders Student Success conversations on needs of students Complete needs review of all schools, understand and plot high student need for printing 	<ul style="list-style-type: none"> Stephanie Laing Clint Hill Clint Hill / Stephanie Laing 	<ul style="list-style-type: none"> On-going 2019 Q2 Q4
Quality learning, teaching and applied research to develop work-ready graduates and lifelong learners	<i>'Best practice' focus to contribute toward a Category 1 Culture of Excellence</i>	<ul style="list-style-type: none"> ADEPs are completed for all staff reflective of Diamonds Ensuring customer focus is priority, being a service and not a business 	<ul style="list-style-type: none"> Stephanie Laing Clint Hill / Stephanie Laing Wider Team 	<ul style="list-style-type: none"> Q1 Q4 Q4
Engaged and inspired staff, equipped with the capabilities to support and deliver best learning	<i>Focus on inclusiveness and wellbeing while supporting staff to build capability with a focus on the core business of learning, teaching and applied research</i>	<ul style="list-style-type: none"> Support Well-being by ensuring staff who have limited access can engage in initiatives Regular communication on Unitec strategy and state of nation. 	<ul style="list-style-type: none"> Stephanie Laing / Wider Team Clint Hill 	<ul style="list-style-type: none"> 2019 Q1
A financially sustainable business to invest in the future	<i>Develop an enterprising mind-set and ensure compliance against process</i>	<ul style="list-style-type: none"> Exploring options around online portal, how this can support students but also be cost effective Visibility of asset requirements to service needs 	<ul style="list-style-type: none"> Stephanie Laing Stephanie Laing 	<ul style="list-style-type: none"> Q4 Q4