

UNITEC Support & Wellbeing Services

Name	Services provided	Contact info
Access4Success Disability Service	Our Access Coordinators work in partnership with students with disabilities to identify strengths and potential barriers to learning and participation at Unitec. We provide resources such as Note takers, NZ Sign Language Interpreters, Digital recorders, reader/writers for exams. We process exam accommodation requests such as extra time and/or separate rooms. Our Access Coordinators can advocate on behalf of a student and liaise with academic staff and other support networks both internal and external to Unitec.	Ph 0800 10 75 10 disabilitysupport@unitec.ac.nz Te Puna (B180), Level 2, Room 2020
Te Puna Waiora - Health	The Wellness Centre has Nurses and Doctors onsite and are able to provide free or very low cost care for a range of medical and mental health concerns. Appointment: 8.30am - 4.30pm	Ph 0800 10 85 10 studentwellbeing@unitec.ac.nz Level 0, Te Puna (B180) Monday to Friday, 8.00am - 5.00pm
Te Puna Waiora - Counselling	A free, confidential services that can help with personal issues which may be impacting on students studies and/or life. Mental Health - We have Mental Health Advisors that can support students who are living with Mental Health conditions.	Ph 0800 10 85 10 counselling@unitec.ac.nz Level 0, Te Puna (B180) & Student Central at Waitākere campus
Academic Development Team	Our Academic Development Lecturers work in partnership with students to develop students learning skills e.g. <ul style="list-style-type: none"> • Academic reading, writing and Referencing • Assistance with language studies • Maths, Statistics, Physics, Chemistry, Biology • Maori academic success • Pacific academic success We are available for appointment bookings, student-requested workshops, drop in's, small group and one to one sessions Monday - Friday between 8.30am - 4.30pm (last bookings) on both campuses.	Ph 0800 10 75 10 Mt Albert campus Te Puna (B180), Level 2 Waitākere campus, Library (B520), Level 3, Rooms 3011 & 3012 Please bring course material and/or assignment material to the appointment, where relevant.
Library Knowledge Specialists	A team of librarians who are aligned with subject areas. They help with: <ul style="list-style-type: none"> • Research support • Information Literacy, which includes identity, locality and using information • Database searching • Web searching • Quick help with referencing & ethical use of information • Curating the Library's collection Contact your LKS with any questions about the Library collection, or with recommendations for purchase. To book an appointment with your LKS, use subject guide or via the AskMe staff.	libinfo@unitec.ac.nz
Advocacy Service	Advocates can help with academic or personal issues including appeals and student disciplinary issues. Support students with disputes and complaints at Unitec, and also in relation to tenancy, employment and other legal issues.	Ph 0800 10 75 10 studentsupport@unitec.ac.nz
Student Support Advisors	Support students through anything that impacts on their study experience, mentoring opportunities, access support for financial hardship & basic budgeting advice. By Appointment Only	studentsupport@unitec.ac.nz Ph 0800 10 75 10 Mt Albert Campus, Te Puna (B180), Level 2; Waitākere campus, Student Central (B510)
Chaplaincy Services	The Multifaith chaplaincy service provides an inclusive and holistic approach to spirituality. The team of volunteer chaplains support students and staff of all faiths as well as those with no particular faith. They are nonjudgemental of personal lifestyles and are there to assist everyone.	chaplains@unitec.ac.nz Mt Albert Campus Unitec Multifaith Chaplaincy Centre Building 159

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Career Development Services	<p>Help students plan and prepare for their careers while they are studying and after they graduate. They offer:</p> <ul style="list-style-type: none"> • Career and Employability workshops (including In-class workshops) • CV and cover letter assistance • One to one appointments • Drop-in for CV and brief advice • Career resources and information. They also have a register of job vacancies for students to access. 	<p>Ph 0800 10 75 10 career@unitec.ac.nz Mt Albert Campus Level 2 Te Puna (B180)</p>
International Support Services	<p>Help international students with:</p> <ul style="list-style-type: none"> • Visa & insurance support • Academic programme advice, entry requirements & study options • Tuition fees • Accommodation • Settling in to NZ • Official letters 	<p>Ph 09 815 4302 international@unitec.ac.nz unitec.ac.nz/help</p>
Student Reps	<p>Are available for students to talk to about study obstacles, things they think could be improved, things they like etc.</p>	<p>representation@unitec.ac.nz studentpresident@unitec.ac.nz</p>
Student Events and Communications	<p>Our team helps connect students to the services and people at Unitec through a variety of events and activities including:</p> <ul style="list-style-type: none"> • Orientation • Clubs and Sports • Experience NZ • Student Events • Graduation • What's On Email • @UnitecStudents Facebook and Instagram 	<p>If you're looking at joining a club or running an event, then get in touch with the team by email unitecstudents@unitec.ac.nz clubsandsports@unitec.ac.nz experiencenz@unitec.ac.nz</p>
Pacific Centre	<p>Can assist Pacific Students seeking:</p> <ul style="list-style-type: none"> • Course information • Pastoral Support • Financial Support • Scholarship Advice <p>The Pacific Centre also:</p> <ul style="list-style-type: none"> • Runs Pacific Orientation • Pacific Fanau Evenings • Has spaces for study or to hang out with other students. 	<p>askpacific@unitec.ac.nz Mt Albert Campus Room 1040 (B110) Waitākere campus Level 3, Waitakere Library</p>
Te Noho Kotahitanga Marae	<p>Te Noho Kotahitanga Marae reflects Unitec's partnership document and its values, as well as providing holistic support to Unitec students. For more specific information on support offered please contact the Marae team.</p>	<p>Mt Albert Campus Pukenga (B171)</p>
Student Complaints	<p>Students can send their complaints directly to Unitec – but might benefit from talking with student advisors.</p>	<p>complaints.unitec.ac.nz</p>
Scholarships	<p>Information about scholarships is available for students and staff.</p>	<p>scholarships@unitec.ac.nz www.unitec.ac.nz/scholarships Mt Albert Campus Te Puna (B180), Level 2</p>